

# Our Corporate Strategy



## Key data

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## 2018 GDS Index

GDS020

### I. Strategic approach:

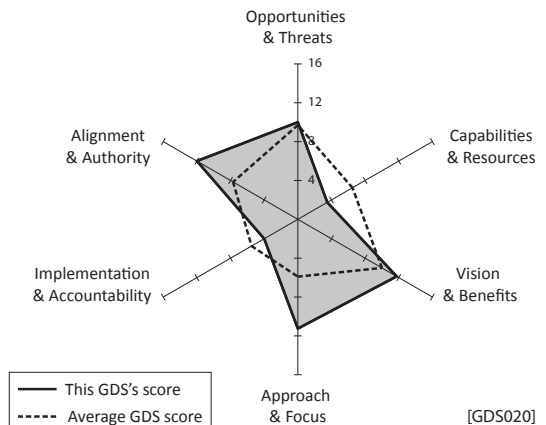
The approach is to improve services to IRD customers by utilising six ‘Strands’, which focus on enabling IRD to be more customer-focused and to utilise technological change.

### II. Rank:

43= out of 148 GDSs

1 out of the 1 GDSs in the Inland Revenue Department

4 out of 18 GDSs in the Finance and Government Administration sector



[GDS020]