

Schedule of DHB acknowledgements to the McGuinness Institute's OIA 2021/17: Open Letter to District Health Boards

1. Auckland DHB (received 8/2/2022)
2. Bay of Plenty DHB (see extension schedule)
3. Canterbury DHB & West Coast DHB (received 24/12/2021)
4. Capital and Coast DHB & Hutt Valley DHB (received 23/12/2021)
5. Counties Manakau DHB (received 10/1/2022)
6. Hawkes Bay DHB (received 23/12/2022)
7. Lakes DHB (received 2/2/2022)
8. Mid Central DHB (received 22/12/2021)
9. Nelson-Marlborough DHB (received 18/01/2022)
10. Northland DHB (see extension schedule)
11. South Canterbury DHB (received 22/12/2021)
12. Southern DHB (see extension schedule)
13. Tairāwhiti DHB (no response received)
14. Taranaki DHB (received 2/2/2022)
15. Waikato DHB (see extension schedule)
16. Wairarapa DHB (see extension schedule)
17. Waitematā DHB (received 22/12/2021)
18. Whanganui DHB (received 23/12/2021)

Subject: FW: Acknowledgement of OIA Request DHB Survey: Building an agile health care system- ADHB
Ref: 20220201-1151
Date: Wednesday, 9 February 2022 at 4:26:21 PM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]

From: [REDACTED]
Date: Tuesday, 8 February 2022 at 12:11 PM
To: Wendy McGuinness [REDACTED]
Subject: Acknowledgement of OIA Request DHB Survey: Building an agile health care system- ADHB
Ref: 20220201-1151

Dear Wendy

Re: **Official Information Request – DHB Survey: Building an agile health care system**

I am writing to acknowledge your official information request dated **1 February 2022**.

We will endeavour to respond to your request as soon as possible and, in any event, no later than **2 March 2022**. We will contact you if an extension is required.

“Due to the COVID-19 global pandemic response, Auckland DHB continues to experience significantly higher volumes of requests for information. Many key Auckland DHB and Auckland Regional Public Health Service staff are currently committed to tasks associated with the current COVID-19 outbreak. This will invariably impact on our ability to respond to certain OIA requests within normal timeframes.

If you have any questions about management of OIA during the COVID pandemic you may find it helpful to read the following from the Office of the Ombudsman <https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=https%3a%2f%2fwww.ombudsman.parliament.nz%2fresources%2ffaq%2dabout%2dofficial%2dinfor%2dmation%2dreuests%2dduring%2dcovid%2d19&umid=394d83d3-6eba-447d-91a0-3fe5923c2798&auth=f5919179c8736197a129bb174c8f63e880123064-375c976429d6a4379906edc015a8651a8e534be4>

Please note that, like other DHBs across New Zealand, Auckland DHB has adopted a model of proactive disclosure which sees OIA responses publically available on our website approximately one month after they have been released. If you believe that there are any special reasons why proactive disclosure should not apply to our response to you, we will be happy to consider this.

Kind regards

[REDACTED]

[REDACTED] (she/her)
Executive Assistant to [REDACTED], Chief Health Professions Officer
OIA Coordinator
DDI [REDACTED] | [REDACTED]

Te Toka Tumai (Auckland District Health Board) | Level 12 | Building 01 | Auckland City Hospital

Welcome **Haere Mai** | Respect **Manaaki** | Together **Tūhono** | Aim High **Angamua**

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changes made to this email or to any attachments after it has been sent.

From: Wendy McGuinness [REDACTED]
Date: 1 February 2022 at 4:40:30 PM NZDT
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: OIA 2021/17: District Health Board Survey: Building an agile health care system

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Kia ora Alisa,

This is a quick email to say thank you for acknowledging our OIA 2021/17. I really appreciate Mark following up with my team. Please do not hesitate to get in contact if you have any issues. My mobile number is [REDACTED]; please feel free to text to organise a chat or zoom.

For your information we keep a schedule of all Official Information Act requests [here](#). We keep (i) a schedule of all acknowledgments and (ii) a schedule of all official responses (see first row on the right). We will periodically update this table; the latest update is at 31 January 2022. As noted earlier, all correspondences has personal names and details redacted except for the Chief Executive.

Best wishes,

Wendy

Wendy McGuinness
Chief Executive

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | <https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=www.mcguinnessinstitute.org&umid=b4364a25-2fc1-42fb-b227-e0003a1dbfd4&auth=77d08566e2aca54990ea4fad5bb6ae193ce6dd74-53430f3d1bcfdd762dbefb35336450124c872b1b>

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From: [REDACTED]
Date: Wednesday, 19 January 2022 at 9:53 AM
To: [REDACTED]
Cc: Wendy McGuinness [REDACTED]

Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Kia ora

Following my conversation with Mark Fenwick this morning, please see below our DHB OIA survey. Our apologies for having missed Auckland in the original email to DHBs. Information about the survey can be found in the below email from our CEO Wendy McGuinness.

If you have any questions please do not hesitate to be in contact.

Ngā mihi

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,

Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

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+64 4 499 8888 | <https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=www.mcguinnessinstitute.org&umid=b4364a25-2fc1-42fb-b227-e0003a1dbfd4&auth=77d08566e2aca54990ea4fad5bb6ae193ce6dd74-53430f3d1bcfdd762dbefb35336450124c872b1b>

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No Acknowledgement of our OIA

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 12:02 PM
To: [REDACTED]
Subject: FW: Official Information Act Request (submitted via the West Coast District Health Board website)
Attachments: 20211222-208pm-OIA-202117-to-DHBs-FINAL-2.pdf

From: Wendy McGuinness Wendy McGuinness [REDACTED]
Reply to: [REDACTED]
Date: Wednesday, 22 December 2021 at 2:34 PM
To: Wendy McGuinness [REDACTED]
Subject: Official Information Act Request (submitted via the West Coast District Health Board website)

Thank you for submitting your OIA request.

For your convenience here is a copy of the request we have received.

Note: The contact details you have provided in your request are not shown in this confirmation.

OIA 2021/17: District Health Board Survey: Building an agile health care system

Kia ora.

Attached is our official OIA request letter.

Within this letter, we have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Any issues, please contact Wendy at [REDACTED]

<https://www.wcdhb.health.nz/index.php?gf-download=2021%2F12%2F20211222-208pm-OIA-202117-to-DHBs-FINAL-2.pdf&form-id=15&field-id=147&hash=03e37193395fa96b2033de80c3d95c300eb8baebd82c0f558edc898869b67e8a>

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 12:01 PM
To: [REDACTED]
Subject: FW: CDHB/WCDHB Website Enquiry and Feedback

From: Wendy McGuinness [REDACTED]
Date: Thursday, 23 December 2021 at 8:08 PM
To: [REDACTED], [REDACTED]
Subject: Re: CDHB/WCDHB Website Enquiry and Feedback

From: [REDACTED]
Date: Thursday, 23 December 2021 at 6:19 AM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: RE: CDHB/WCDHB Website Enquiry and Feedback

Dear Wendy

Can you please send us a word version of the questions for your survey – I haven't been able to access via any of the links provided.

Kind regards

Canterbury District Health Board and West Coast District Health Board

Official Information Act Co-ordinator, Planning and Funding
Level 2, 32 Oxford Terrace
PO Box 1600
Christchurch 8140

Canterbury
District Health Board
Te Poari Hauora o Waitaha
www.cdhb.health.nz



Values – *A matou uara*
Care and respect for others - *Manaaki me te kotua i etahi*
Integrity in all we do - *Hapai i a matou mahi katoa i ruka i te pono*
Responsibility for outcomes - *Kaiwhakarite i ka hua*

From: CDHB Website <canterburydhd@canterburydhd.kinstamailservice.com>
Sent: Wednesday, 22 December 2021 2:39 PM

To: Kathleen Smitheram [REDACTED]
Subject: CDHB Website Enquiry and Feedback [EXTERNAL SENDER]

Sent (Date & Time)

22/12/2021 @ 2:38 pm

What type of feedback is this?

Enquiry

Type of question or enquiry

Official Information Act Request

Enquiry details

Kia ora.

Please find our OIA request (OIA 2021/17: District Health Board Survey: Building an agile health care system) on the table at this link: <https://www.mcguinnessinstitute.org/publications/oias-correspondence/>

Any issues, please contact Wendy at [REDACTED]

Thank you,
McGuinness Institute

[REDACTED]

Your Name

Wendy McGuinness

Email

[REDACTED]

Phone

[REDACTED]

Address

Level 2
5 Cable Street
Wellington 6142
New Zealand
[Map It](#)

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 11:06 AM
To: [REDACTED]
Subject: FW: Official Information Act request - CDHB 10789 & WCDHB 9650- Building an agile health care system survey - Connex 14061 - acknowledgement letter
Attachments: CDHB 10789 and WCDHB 9650 Acknowledgement letter 24-12-2021.pdf

From: [REDACTED]
Date: Friday, 24 December 2021 at 12:15 PM
To: Wendy McGuinness [REDACTED]
Subject: Official Information Act request - CDHB 10789 & WCDHB 9650- Building an agile health care system survey - Connex 14061 - acknowledgement letter

[REDACTED]
Administrator | Planning and Funding
Canterbury District Health Board

☎ ddi: [REDACTED]
✉ email: [REDACTED]

Monday-Friday 8.30-5pm

32 Oxford Terrace, Planning & Funding, PO Box 1600, Christchurch 8140

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Planning and Funding
P O Box 1600
CHRISTCHURCH

Telephone: [REDACTED]
[REDACTED]

24 December 2021

Wendy McGuinness

Email: [REDACTED]

Dear Wendy

RE Official information request CDHB 10789 and WCDHB 9650

We are writing to acknowledge your email dated 22 December 2021 requesting the following information under the Official Information Act from Canterbury DHB. Specifically:

- **District Health Board Survey: Building an agile health care system**

We will consider your request against the provisions of the Official Information Act (see below) and advise you of our decision regarding the release of information within 20 working days (being the statutory timeframe provided within the Act.)

Please note: As per the Ombudsman's guidance Official Information Act requests/responses close down between 25 December 2021 and 16 January 2022. We are also taking into account the public holiday for Waitangi Day on 7 February 2022.

Accordingly, we will notify you, no later than 11 February 2022, of our decision.

Your request is being handled by [REDACTED] If you have any queries, please feel free to contact either myself (details above) or [REDACTED] Please refer to the OIA number above when phoning or emailing.

Yours sincerely

[REDACTED]

[REDACTED]
Team Leader, Planning & Funding

15 Decisions on requests

(1) Subject to this Act, the department or Minister of the Crown or organisation to whom a request is made in accordance with [section 12](#) or is transferred in accordance with [section 14](#) of this Act or [section 12](#) of the Local Government Official Information and Meetings Act 1987 shall, as soon as reasonably practicable, and in any case not later than 20 working days after the day on which the request is received by that department or Minister of the Crown or organisation,—

(1)(a) decide whether the request is to be granted and, if it is to be granted, in what manner and for what charge (if any); and

(1)(b) give or post to the person who made the request notice of the decision on the request

[If we are unable to make a decision on your request by the date noted above, we will notify you of an extension of that timeframe.]

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 11:08 AM
To: [REDACTED]
Subject: FW: Official Information Act request - OIA2021122203 - Due 10 February 2022

From: [REDACTED]
Date: Thursday, 23 December 2021 at 9:26 AM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: Official Information Act request - OIA2021122203 - Due 10 February 2022

Kia ora Wendy,

Thank you for your request for official information regarding your *District Health Board survey*, which was received by Hutt Valley and Capital & Coast District Health Boards (2DHB) on 22 December 2021

Your request has been received and logged. Due to our two DHBs sharing information, staff, many services, and a single Chief Executive, you will receive a joint 2DHB response to your request. Please be assured that separate data sets will apply to each DHB in our joint response.

As required under the OIA, we will respond to your request within 20 working days. You should therefore receive a response on or before 10 February 2022.

If a large amount of information has been requested or if 2DHB needs to consult in order to make a decision, we may need to extend this date (this is provided for in section 15A of the Act). We will advise you if such an extension is necessary.

If you have any queries, please feel free to contact 2DHB by return email or by emailing us at [REDACTED] or [REDACTED]. If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

You have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or free phone 0800 802 602.

Ngā mihi,

OIA Requests | Ūpoko ki te uru Hauora | Capital & Coast and Hutt Valley District Health Boards

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).
Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

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From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 11:09 AM
To: [REDACTED]
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system
Attachments: 20211222 Att 2 OIA 202115 to MOH [FINAL].pdf; 20211222 Att 1 DHB OIA 202117 [FINAL].pdf

From: [REDACTED]
Date: Monday, 10 January 2022 at 12:36 PM
To: Wendy McGuinness [REDACTED]
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

Dear Wendy

Thank you for your Official Information Act requests, received today.

We are working on a response for you, which will be sent as soon as practical and within the 20 working day timeframe as per the Ombudsman's Guidance, by 14 February 2022. We will contact you if we have any queries with the request or need to extend the timeframe for your response. In those cases, we will advise why the extension is necessary, and indicate when the response will be ready.

Please note that, like all DHBs across New Zealand, Counties Manukau DHB has begun a process of proactive disclosure, which means OIA responses will be publicly available via our website around 10 days after they have been released. Our response will advise if we intend to publish the response, (with personal information removed) and related documents on the CMDHB website. If you advise us of special reasons why proactive disclosure should not apply to your response, we will consider this.

Kind regards

[REDACTED]

[REDACTED]
Executive Assistant to Margie Apa - Chief Executive Officer

M: [REDACTED]
[REDACTED]
Executive Management Suite, Level 1 Bray Building, Middlemore Hospital, Otahuhu
Middlemore Hospital, Private Bag 93311, Otahuhu, Auckland 1640
www: cmdhb@org.nz

Kind | **Excellent** | **Valuing everyone** | **Together**
Manaakitanga | Rangatiratanga | Whakawhanaungatanga | Kotahitanga

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 PM
To: Wendy McGuinness [REDACTED]

Cc: [REDACTED]

Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

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Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

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Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

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Visit www.kiwihealthjobs.com, New Zealand's largest employment site for jobs in the public health sector. 100% owned and supported nationally by the District Health Boards (DHBs) and the New Zealand Blood Service (NZBS). If you are looking for medical jobs in New Zealand, your career in health starts with us.

[REDACTED]

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 11:10 AM
To: [REDACTED]
Subject: FW: Your Official Information Act request HBDHB Ref: OIA2021182

From: [REDACTED]
Date: Thursday, 23 December 2021 at 10:59 AM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: Your Official Information Act request HBDHB Ref: OIA2021182

Good morning Wendy,

I refer to your Official Information Act request dated 22 December 2021 where you requested the following information from the Hawke's Bay District Health Board (HBDHB):

Survey on Building an agile health care system.

Under the Official Information Act 1982, we have 20 working days from receipt of your request to respond. Therefore we anticipate a response back to you by 10 February 2022.

If we are unable to respond to your request within the required 20 working days, we will notify you of an extension of that timeframe. If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

Ngā mihi

[REDACTED]
OIA Coordinator and Communications Advisor
Communications Team
[Hawke's Bay District Health Board](#)
[Private Bag 9014, Hastings 4156](#)
[REDACTED]



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Arne Larson

From: Wendy McGuinness
Sent: Wednesday, February 2, 2022 3:00 PM
To: Arne Larson
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system
Attachments: 20211222 Att 2 OIA 202115 to MOH [FINAL].pdf; 20211222 Att 1 DHB OIA 202117 [FINAL].pdf

From: Shan Tapsell <Shan.Tapsell@lakesdhb.govt.nz>
Date: Wednesday, 2 February 2022 at 9:13 AM
To: Wendy McGuinness <wmcg@mcguinnessinstitute.org>
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

Hi Wendy

Lakes DHB has received this OIA.

It asks for a considerable amount of information in a difficult format.

We are still working on how this can be done particularly in the current COVID environment.

Cheers

Shan Tapsell
Communications Advisor
Lakes District Health Board
Rotorua Hospital
Pukeroa Hill
Private Bag 3923
Rotorua Mail Centre
Rotorua 3046
Phone (07) 349 7955 extn:8491

----- Original message -----

From: Wendy McGuinness <wmcg@mcguinnessinstitute.org>
Date: 1/02/22 5:30 pm (GMT+12:00)
To: CEO Office <CEOFFICE@lakesdhb.govt.nz>
Cc: Arne Larson <al@mcguinnessinstitute.org>
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Kia ora,

I am writing to check if you received our OIA 2021/17 (dated 22 December 2021, see below). Can you let me know as soon as possible.

For your information we keep a schedule of all Official Information Act requests [here](#). We keep (i) a schedule of all acknowledgments and (ii) a schedule of all official responses (see first row on the right). We will periodically update this table; the latest update is at 31 January 2022. As noted earlier, all correspondences has personal names and details redacted except for the Chief Executive.

If you have any questions, please do not hesitate to contact me.

Best wishes,

Wendy

Wendy McGuinness
Chief Executive

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | www.mcguinnessinstitute.org

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From: Wendy McGuinness <wmcg@mcguinnessinstitute.org>
Date: Wednesday, 22 December 2021 at 2:02 PM
To: Wendy McGuinness <wmcg@mcguinnessinstitute.org>
Cc: Sophie Wells <sw@mcguinnessinstitute.org>
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

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Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

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[REDACTED]

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 12:02 PM
To: [REDACTED]
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

From: [REDACTED]
Date: Wednesday, 22 December 2021 at 2:02 PM
To: Wendy McGuinness [REDACTED]
Subject: Automatic reply: OIA 2021/17: District Health Board Survey: Building an agile health care system

Thank you for your OIA request. We will endeavour to respond to it as soon as possible and in any event within the next 20 working days. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe. If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

We operate a proactive release policy where the DHB publishes information on this website. As part of the policy we publish selected OIA responses that may be of public interest. We may publish the OIA response we send to you with your personal details redacted.

Regards, [REDACTED]
Quality & Innovation Coordinator

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 11:13 AM
To: [REDACTED]
Subject: FW: Acknowledgement RE: OIA 2021/17: District Health Board Survey: Building an agile health care system
Attachments: 20211222 Att 2 OIA 202115 to MOH [FINAL].pdf; 20211222 Att 1 DHB OIA 202117 [FINAL].pdf

From: [REDACTED]
Date: Tuesday, 18 January 2022 at 9:33 AM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: Acknowledgement RE: OIA 2021/17: District Health Board Survey: Building an agile health care system

Dear Wendy

Re: Official Information Act request – Building an agile healthcare system

The Nelson Marlborough District Health Board acknowledges receipt of your request for Information under the Official Information Act 1982 ("the Act"), received on 23 December 2021.

Your request will be considered by the appropriate person/service for response within 20 working days of receipt, and if we are unable to respond to your request by **11 February 2022** we will notify you of an extension of that timeframe.

If you would like to calculate the due date for your request, you can use the Ombudsman's online calculator here: <http://www.ombudsman.parliament.nz/> Please note that due dates for requests received from 29 November 2021 onwards take into account the following periods:

Christmas (25 December 2021)
Ombudsman Summer Holidays (25 December to 15 January)
New Year's Day (1 January 2022)
Day after New Year's Day (2 January 2022)
Waitangi Day observed (7 February 2022)

Consistent with the purpose of the Act, the letter notifying you of the decision on your request will confirm if we intend to publish the information contained in the response online, with your personal/identifying information redacted.

We will endeavour to respond to your request as soon as reasonably practicable.

Thank you for your request.

Best Regards

[REDACTED]
[REDACTED] | Official Information Act Coordinator | Clinical Governance Support
Nelson Marlborough District Health Board | Private Bag 18 | Nelson 7040 | [REDACTED]

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From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).
Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

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 | www.mcguinnessinstitute.org

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No Acknowledgement of our OIA

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 11:14 AM
To: [REDACTED]
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

From: [REDACTED]
Date: Wednesday, 22 December 2021 at 4:01 PM
To: Wendy McGuinness [REDACTED]
Subject: RE: OIA 2021/17: District Health Board Survey: Building an agile health care system

Kia Ora,

Thank you for your email.

SCDHB will endeavour to respond to your OIA request within 20 working days.

Ngā mihi

[REDACTED]
SLT Administration Support

South Canterbury District Health Board
Private Bag 911, Timaru

[REDACTED]
www.scdhb.health.nz



OUR VALUES - A Mātou Uara
ICARE – Kei Te Manaaki Āhau
INTEGRITY – Pono
COLLABORATION - Mahi Tahi
ACCOUNTABILITY – Whaiwhakaaro
RESPECT – Whakaute
EXCELLENCE – Hiraka

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#####

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 p.m.
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

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Best wishes,



Wendy McGuinness
Chief Executive

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#####

No Acknowledgement of our OIA

No Acknowledgement of our OIA

[REDACTED]

From: [REDACTED]
Sent: Wednesday, February 2, 2022 8:52 AM
To: Wendy McGuinness; [REDACTED]
Cc: [REDACTED]
Subject: RE: OIA 2021/17: District Health Board Survey: Building an agile health care system

Good morning Wendy

Taranaki DHB did receive this and apologies if I have been remiss in acknowledging.

Regards

[REDACTED]

[REDACTED]
PA to Chief Executive
Taranaki District Health Board
Private Bag 2016, New Plymouth
Phone [REDACTED]

From: Wendy McGuinness [REDACTED]
Sent: Tuesday, 1 February 2022 4:56 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: OIA 2021/17: District Health Board Survey: Building an agile health care system

You don't often get email from [REDACTED]. [Learn why this is important](#)

Kia ora,

I am writing to check if you received our OIA 2021/17 (dated 22 December 2021, see below). Can you let me know as soon as possible.

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If you have any questions, please do not hesitate to contact me.

Best wishes,

Wendy

Wendy McGuinness
Chief Executive

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From: Wendy McGuinness [REDACTED]
Date: Wednesday, 22 December 2021 at 2:02 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

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Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

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No Acknowledgement of our OIA

No Acknowledgement of our OIA

From: Wendy McGuinness
Sent: Tuesday, January 25, 2022 11:22 AM
To: [REDACTED]
Subject: FW: Acknowledging your OIA request

From: [REDACTED]
Date: Wednesday, 22 December 2021 at 3:50 PM
To: Wendy McGuinness [REDACTED]
Subject: Acknowledging your OIA request

Hello Wendy,

Thank you for your OIA request received today.

While we will endeavour to provide a response to you within the 20 working days allowed under the Act, it should be noted that Waitematā DHB's clinicians, managers and staff are concentrating on measures to manage the current COVID-19 Delta outbreak in the region.

Therefore, we have limited capacity to respond to some OIA requests. If for any reason we are unable to meet the deadline and need to extend the timeframe for your response, we will be in touch to advise why this has been necessary and to indicate when your response will be ready.

Please note that Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Please be aware that the OIA system is on-hold nationally between COB 24 December 2021 and 17 January 2022.

Kind regards,
[REDACTED] I Senior Administration Assistant
Communications I Waitematā DHB
Level 2, 15 Shea Terrace, Takapuna
Private Bag 93-503, North Shore 0740
[REDACTED]
www.waitematadhb.govt.nz



[Legal Disclaimer](#)

Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

From: Wendy McGuinness [REDACTED]

Date: Thursday, 23 December 2021 at 9:01 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: OIA 2021/17: District Health Board Survey: Building an agile health care system

Hi [REDACTED]

Terribly impressed you are still at the office!

Any issues, don't hesitate to get back to me.

Thank you! Have a relaxing summer break!

[REDACTED]

From: [REDACTED]

Date: Thursday, 23 December 2021 at 8:48 AM

To: Wendy McGuinness [REDACTED]

Subject: Re: OIA 2021/17: District Health Board Survey: Building an agile health care system

The Whanganui District Health Board acknowledges the receipt of your request and will respond under the OIA , within 20 working days

Regards

[REDACTED] | OIA Administrator | Te Pokapū Haumarū Tūraro- Ratonga Whai Kōunga

Whanganui District Health Board

P [REDACTED] | [REDACTED] | www.wdwb.org.nz

He Hāpori Ora - Thriving Communities

From: Wendy McGuinness [REDACTED]

Sent: Wednesday, 22 December 2021 2:02 pm

To: Wendy McGuinness [REDACTED]

Cc: [REDACTED]

Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

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Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).
Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

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