

Schedule of DHB extensions to the McGuinness Institute's OIA 2021/17: Open Letter to District Health Boards

1. Auckland DHB (received 28/02/2022)
2. Bay of Plenty DHB (received 10/2/2022)
3. Canterbury DHB & West Coast DHB (received 14/2/2022)
4. Capital and Coast DHB & Hutt Valley DHB (received 9/2/2022)
5. Counties Manakau DHB (received 10/2/2022)
6. Hawkes Bay DHB (received 10/2/2022)
7. Lakes DHB (received 14/2/2022)
8. Mid Central DHB (received 10/2/2022)
9. Nelson-Marlborough DHB (received 10/2/2022)
10. Northland DHB (received 10/2/2022)
11. South Canterbury DHB (received 10/2/2022)
12. Southern DHB (received 21/02/2022)
13. Tairāwhiti DHB (no response received)
14. Taranaki DHB (received 10/2/2022)
15. Waikato DHB (received 15/2/2022)
16. Wairarapa DHB (received 10/2/2022)
17. Waitematā DHB (received 10/2/2022)
18. Whanganui DHB (received 10/2/2022)

Tuesday, March 1, 2022 at 12:24:16 New Zealand Daylight Time

Subject: FW: DHB Survey: Building an agile health system**Date:** Tuesday, 1 March 2022 at 9:53:38 AM New Zealand Daylight Time**From:** Wendy McGuinness**To:** [REDACTED]

From: "[REDACTED]" [REDACTED]**Date:** Monday, 28 February 2022 at 1:30 PM**To:** Wendy McGuinness [REDACTED]**Subject:** DHB Survey: Building an agile health system

Kia ora Wendy

We have been advised that there is national consultation underway on this DHB Survey OIA from the McGuinness Institute.

We were advised on the 11th Feb we could expect advice that following week, but I don't think we have seen that. This was regarding what could be dealt with at a national and regional level and what would have to be answered locally.

We have not heard the result of this consultation but have been advised that the response date for this OIA should be extended to May.

We will follow up with a formal notification of this, but other than that, will be taking no further action on the OIA until we have that clarity from TAS.

Ngā mihi,

[REDACTED]

[REDACTED] (he/him)

Official Information Act Manager | Corporate Services

Mob: [REDACTED] | E [REDACTED]

Te Toka Tumai | Auckland District Health Board | Lvl 12 | Building 1 | Grafton, Auckland 1145

Haere Mai Welcome | Manaaki Respect | Tūhono Together | Angamua Aim High

Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system
Date: Thursday, 10 February 2022 at 1:21:00 PM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]
Attachments: image001.jpg, image002.png

From: [REDACTED]
Date: Thursday, 10 February 2022 at 10:46 AM
To: Wendy McGuinness [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

On behalf of Debbie Brown, Senior Advisor, Governance & Quality- BOPDHB

We acknowledge receipt of your email.

We request an extension to 11 May 2022 under Sections 15 (a) and (b) of the OIA, whereby:

- (a) The request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency; and
- (b) Consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

We will however endeavour to respond to some of your questions sooner. In the meantime, we would appreciate receiving a "word" version of your request.

Please note that our OIA responses are published on our website and your questions may have been answered in a previous response [Official Information Act | Bay of Plenty District Health Board | Hauora a Toi | BOPDHB](#).

Due to the current COVID-19 pandemic, we along with many other agencies have diverted significant resources from across our organisation to support the response. It may therefore be necessary to extend the time required to respond to your request.

You can find out the due date using the Ombudsman's official information calculator [Ombudsman New Zealand | Tari o te Kaitiaki Mana Tangata](#)

Kind regards.

[REDACTED]
PA to Senior Advisor Governance & Quality

Governance & Quality / CEO Office

Bay of Plenty District Health Board | Tauranga Hospital | Cameron Road | Private Bag 12024 | Tauranga 3143

T: [REDACTED] **| E:** [REDACTED] **| W:** www.bopdhb.govt.nz



Notice of Legal Status and Confidential Information: This electronic mail message and any accompanying attachments may contain

information that is privileged and CONFIDENTIAL. If you are not the intended recipient you are advised that any use, review, dissemination, distribution or reproduction of the information is strictly prohibited and may be unlawful. If you have received this document in error, please notify the sender immediately and destroy the message.

From: Wendy McGuinness [REDACTED]
Sent: Tuesday, 1 February 2022 4:56 pm
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

You don't often get email from [REDACTED]. [Learn why this is important](#)

Kia ora,

I am writing to check if you received our OIA 2021/17 (dated 22 December 2021, see below). Can you let me know as soon as possible.

For your information we keep a schedule of all Official Information Act requests [here](#). We keep (i) a schedule of all acknowledgments and (ii) a schedule of all official responses (see first row on the right). We will periodically update this table; the latest update is at 31 January 2022. As noted earlier, all correspondences has personal names and details redacted except for the Chief Executive.

If you have any questions, please do not hesitate to contact me.

Best wishes,

Wendy

Wendy McGuinness
Chief Executive

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
[REDACTED] | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 pm
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and

the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142

 | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

Notice of Legal Status and Confidential Information: This electronic mail message and any accompanying attachments may contain information that is privileged and CONFIDENTIAL. If you are not the intended recipient you are advised that any use, review, dissemination, distribution or reproduction of the information is strictly prohibited and may be unlawful. If you have received this document in error, please notify the sender immediately and destroy the message.



CORPORATE OFFICE

Level 1
32 Oxford Terrace
Christchurch Central
CHRISTCHURCH 8011

Telephone: [REDACTED]

14 February 2022

Wendy McGuinness

Email: [REDACTED]

Dear Wendy

RE Official information request CDHB 10789 and WCDHB 9650

We refer to your email dated 22 December 2021 requesting the following information under the Official Information Act from Canterbury DHB. Specifically:

- **District Health Board Survey: Building an agile health care system**

We are working on our responses to your requests, however, right now the work involved-for dealing with Omicron for our health system must take priority.

This means that a response to the requests cannot reasonably be made within the original time limit. The Canterbury DHB and the West Coast DHB therefore require further time prior to issuing our responses. The period of the extension is until 11 May 2022.

We are permitted to make this extension under Section 15A of the Official Information Act 1982 and you have the right to complain to the Ombudsman about our decision to extend the time for responding.

Yours sincerely

[REDACTED]

[REDACTED]
Senior Manager, OIAs
Canterbury DHB and West Coast DHB

Subject: FW: Official Information Act request - OIA2021122203 - Extension - due 11 May 2022
Date: Wednesday, 9 February 2022 at 3:47:22 PM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]
Attachments: image002.png

From: [REDACTED]
Date: Wednesday, 9 February 2022 at 2:55 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: Official Information Act request - OIA2021122203 - Extension - due 11 May 2022

Kia ora Wendy,

I refer to your official information request regarding *District Health Board survey*, which was received by Hutt Valley and Capital & Coast District Health Boards (2DHB) on 22 December 2021.

The OIA requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 11 May 2022.

We have decided to make this extension under section 18 of the Official Information Act 1982 for the following reasons;

- the request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency, and
- consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

We will endeavour to respond to some queries earlier if possible.

In the meantime if you could provide us with a Word document copy of the request this would help us with the process of forming a response faster at our end.

Nga mihi,

OIA Requests | Ūpoko ki te uru Hauora | Capital & Coast and Hutt Valley District Health Boards

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

External email - take care with links and attachments

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

This email or attachment(s) may contain confidential or legally privileged information intended for the sole use of the addressee(s). Any use, redistribution, disclosure, or reproduction of this message, except as intended, is prohibited. If you received this email in error, please notify the sender and remove all copies of the message, including any attachments. Any views or opinions expressed in this email (unless otherwise stated) may not represent those of the DHB.

Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system
Date: Thursday, 10 February 2022 at 1:20:51 PM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]
Attachments: image001.png, image002.png, image003.png

From: [REDACTED]
Date: Thursday, 10 February 2022 at 10:33 AM
To: Wendy McGuinness <wmcg@mcguinnessinstitute.org>
Subject: RE: OIA 2021/17: District Health Board Survey: Building an agile health care system

Dear Wendy

I refer to your official information act request below. The OIA requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. It will not be possible to meet that time limit, we are preparing a response to you however are writing to notify you of an extension of the time for this to, 11th May 2022.

While we are endeavouring to get this OIA response to you within a reasonable timeframe, your request is for a large quantity of detailed information and meeting the original time limit would will impact our operations and in addition to this, consultations are also necessary to make a decision on the request (Sections 15(a) & 15(b) of the Official Information Act 1982). It is also important to note that our clinicians, managers and other staff are concentrating their efforts on measures to manage the current Covid-19 outbreak and as such that a proper response cannot reasonably be made within the original time limit. It is therefore necessary to extend the time required to provide a response to your request for information in accordance with section 15(a) of the Official Information Act.

We would like to add that we will endeavour to respond to some of your questions earlier, if possible

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about this is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Kind regards,

[REDACTED]

[REDACTED]

Official Information Act Specialist | Communications Team

[REDACTED]

[REDACTED]

Middlemore Hospital | 100 Hospital Road, Otahuhu | Private Bag 93311 Otahuhu, Auckland 1640
countiesmanukau.health.nz | COUNTIES MANUKAU DISTRICT HEALTH BOARD

| Kind | Excellent | Valuing everyone | Together
| Manaakitanga | Rangatiratanga | Whakawhānauatanga | Kotahitanga

Please consider the environment before printing this email.

From: [REDACTED]
Sent: Monday, 10 January 2022 12:03 PM
To: 'wmcg@mcguinnessinstitute.org' [REDACTED]
Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system

Dear Wendy
Thank you for your Official Information Act requests, received today.

We are working on a response for you, which will be sent as soon as practical and within the 20 working day timeframe as per the Ombudsman's Guidance, by 14 February 2022. We will contact you if we have any queries with the request or need to extend the timeframe for your response. In those cases, we will advise why the extension is necessary, and indicate when the response will be ready.

Please note that, like all DHBs across New Zealand, Counties Manukau DHB has begun a process of proactive disclosure, which means OIA responses will be publicly available via our website around 10 days after they have been released. Our response will advise if we intend to publish the response, (with personal information removed) and related documents on the CMDHB website. If you advise us of special reasons why proactive disclosure should not apply to your response, we will consider this.

Kind regards
[REDACTED]

[REDACTED]
Executive Assistant to Margie Apa - Chief Executive Officer

M: [REDACTED]
[REDACTED]
Executive Management Suite, Level 1 Bray Building, Middlemore Hospital, Otahuhu
Middlemore Hospital, Private Bag 93311, Otahuhu, Auckland 1640
www: [REDACTED]



From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

BE CYBER SMART - This email is from an external sender - **Please do not click links or open attachments from unknown sources** - Forward suspicious emails to [REDACTED]

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | <https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=www.mcguinnessinstitute.org&umid=dbce337b-b641-49b8-b1f1-a7ff86ffbb45&auth=ad4c331cf5d963d9eb82b9eb09ab06a73a206abf-0118deecd62379449055bf2c9f670cf53a798607>

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

This e-mail message and any accompanying attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, do not read, use, disseminate, distribute or copy this message or attachments. If you have received this message in error, please notify the sender immediately and delete this message.

Visit www.kiwihealthjobs.com, New Zealand's largest employment site for jobs in the public health sector. 100% owned and supported nationally by the District Health Boards (DHBs) and the New Zealand Blood Service (NZBS).

If you are looking for medical jobs in New Zealand, your career in health starts with us.

Subject: FW: Your Official Information Act request HBDHB Ref: OIA2021182
Date: Thursday, 10 February 2022 at 1:59:23 PM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]
Attachments: image001.jpg

From: [REDACTED]
Date: Thursday, 10 February 2022 at 1:30 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: Your Official Information Act request HBDHB Ref: OIA2021182

Good afternoon Wendy,

We are working on your request and advise that under Sections 15 (a) and (b) of the Official Information Act, whereby:

- (a) the request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency, and
- (b) consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit, additional time is required to complete this work.

We anticipate having the final response to you on or before Wednesday 11 May 2022.

Could you please provide a Word document copy of the questions to increase efficiency of consultation on the response.

Many thanks

Ngā mihi

[REDACTED]
OIA Coordinator and Communications Advisor
Communications Team

Hawke's Bay District Health Board

Private Bag 9014, Hastings 4156

T: [REDACTED] **Extn:** [REDACTED]



DISCLAIMER: This emailed information is private and protected by law. If you are not the intended recipient, you are hereby notified that any disclosure, copying, or distribution, or the taking of any action based on the content of this informat

ion, is strictly prohibited. Please let us know immediately if you have received this by mistake and destroy this message.



Lakes District Health Board
Corner Arawa and Ranolf Streets (Pukeroa Street)
Private Bag 3023, Rotorua Mail Centre
Rotorua 3046, New Zealand

10 February 2022

Wendy McGuinness
McGuinness Institute

E mail: [REDACTED]

Dear Wendy

Subject: Official Information Act request re: survey

Thank you for your request for information under the Official Information Act received by Lakes DHB on 22 December 2021.

You have asked for a large volume of information with topics including an integrated health care strategy, COVID-19 and future-proofing the health care system. You also provided a link to a digital survey.

Lakes DHB is extending the due date until 11 May 2022 under Sections 15 (a) and (b) of the OIA, whereby;

- (a) the request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency, and
- (b) consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

Lakes DHB also requests you make a word version of the survey available as filling out a digital survey is very difficult because more than one person is required to provide the answer and time consuming as someone will have to copy the answers over to the survey document.

In the event that you disagree with this decision you may, under section 28(3) of the Act, seek an investigation and review from the Ombudsman. Please see:

<http://www.ombudsman.parliament.nz/make-a-complaint>

 Yours sincerely

[REDACTED]

[REDACTED]

Chief Executive

Cc: [REDACTED]

Monday, February 14, 2022 at 15:47:55 New Zealand Daylight Time

Subject: FW: Official Information Act request extension**Date:** Thursday, 10 February 2022 at 11:46:04 AM New Zealand Daylight Time**From:** Wendy McGuinness**To:** [REDACTED]

From: [REDACTED]**Date:** Thursday, 10 February 2022 at 10:17 AM**To:** Wendy McGuinness [REDACTED]**Subject:** Official Information Act request extension

Dear Wendy

Thank you for your OIA request received 22 December 2022. MidCentral District Health Board wish to extend the due date to 11 May 2022 under Sections 15 (a) and (b) of the OIA, whereby (a) the request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency, and (b) consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit. We will endeavour to answer some questions sooner if possible.

Could you please have a Word copy of the questions to increase efficiency of consultation.

Regards

[REDACTED] | Quality & Innovation Coordinator

Subject: Necessary extension of time RE: OIA 2021/17: District Health Board Survey: Building an agile health care system

Date: Thursday, 10 February 2022 at 10:04:00 AM New Zealand Daylight Time

From: [REDACTED]

To: Wendy McGuinness

CC: [REDACTED]

Attachments: image001.jpg, image002.png, image003.jpg

Dear Wendy

- *Request for Word version of questions* – Are you able to provide a Word format outlining the various questions in a way that will increase efficiency of the required internal consultation toward the response?

Re: Necessary extension of time and Revised Date of Receipt – Official Information Act request – Building an agile healthcare system

Further to acknowledgement of your request, it has come to our attention that the actual date of receipt of your request was *22 December 2021* (rather than 23 December 2021). As such, and as specified under the Official Information Act 1982, a response within 20 working days of receipt is in fact today *10 February 2022*.

Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time of an additional 61 working days to make our decision, to **11 May 2022**.

- This extension is necessary because, and as specified under Section 15A(1)(a) of the Official Information Act 1982, *'the request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the organisation'*, and;
- This extension is necessary because, and as specified under Section 15A(1)(b) of the Official Information Act 1982, *'consultations necessary to make a decision on the request are such that a proper response cannot reasonably be made within the original time limit'*.

It has recently been a very busy time for us.

On behalf of the responding directorates / services involved in researching and determining which information is relevant to meet your request, we will endeavour to respond as soon as reasonably practicable.

You have the right to seek an investigation by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or free phone 0800 802 602.

Best Regards

[REDACTED]

[REDACTED] | Official Information Act Coordinator | Clinical Governance Support
Nelson Marlborough District Health Board | Private Bag 18 | Nelson 7040 | 03 546 1522



DISCLAIMER: This electronic message together with any attachments is confidential. If you are not the intended recipient, do not copy, disclose or use the contents in any way. Please also advise us by return e-mail that you have received the message and then please destroy. NMDHB is not responsible for any changes made to this message and / or any attachments after sending by NMDHB. We use virus scanning software but exclude all liability for viruses or anything similar in this email or any attachment.

From: Wendy McGuinness [REDACTED]
Sent: Tuesday, 1 February 2022 4:55 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Acknowledgement RE: OIA 2021/17: District Health Board Survey: Building an agile health care system

Kia ora [REDACTED]

This is a quick email to say thank you for acknowledging our OIA 2021/17. For your information we keep a schedule of all Official Information Act requests [here](#). We keep (i) a schedule of all acknowledgments and (ii) a schedule of all official responses (see first row on the right). We will periodically update this table; the latest update is at 31 January 2022. As noted earlier, all correspondences has personal names and details redacted except for the Chief Executive.

Please do not hesitate to get in contact if you have any issues. My mobile number is [REDACTED] please feel free to text to organise a chat or zoom.

Best wishes,

Wendy

Wendy McGuinness
Chief Executive

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

From: [REDACTED]
Date: Tuesday, 18 January 2022 at 9:33 AM
To: Wendy McGuinness [REDACTED]
Cc: Sophie Wells [REDACTED]
Subject: Acknowledgement RE: OIA 2021/17: District Health Board Survey: Building an agile health care system

Dear Wendy

Re: Official Information Act request – Building an agile healthcare system

The Nelson Marlborough District Health Board acknowledges receipt of your request for Information under the Official Information Act 1982 ("the Act"), received on 23 December 2021.

Your request will be considered by the appropriate person/service for response within 20 working days of receipt, and if we are unable to respond to your request by **11 February 2022** we will notify you of an extension of that timeframe.

If you would like to calculate the due date for your request, you can use the Ombudsman's online

calculator here: <http://www.ombudsman.parliament.nz/> Please note that due dates for requests received from 29 November 2021 onwards take into account the following periods:

Christmas (25 December 2021)

Ombudsman Summer Holidays (25 December to 15 January)

New Year's Day (1 January 2022)

Day after New Year's Day (2 January 2022)

Waitangi Day observed (7 February 2022)

Consistent with the purpose of the Act, the letter notifying you of the decision on your request will confirm if we intend to publish the information contained in the response online, with your personal/identifying information redacted.

We will endeavour to respond to your request as soon as reasonably practicable.

Thank you for your request.

Best Regards

[Redacted]

[Redacted] | Official Information Act Coordinator | Clinical Governance Support

Nelson Marlborough District Health Board | Private Bag 18 | Nelson 7040 | [Redacted]



DISCLAIMER: This electronic message together with any attachments is confidential. If you are not the intended recipient, do not copy, disclose or use the contents in any way. Please also advise us by return e-mail that you have received the message and then please destroy. NMDHB is not responsible for any changes made to this message and / or any attachments after sending by NMDHB. We use virus scanning software but exclude all liability for viruses or anything similar in this email or any attachment.

From: Wendy McGuinness [Redacted]
Sent: Wednesday, 22 December 2021 2:02 PM
To: Wendy McGuinness [Redacted]
Cc: [Redacted]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.



10 February 2022

Wendy McGuinness
Chief Executive
McGuinness Institute
[REDACTED]

Dear Wendy

Official Information Act Request

On 22 December 2021 you submitted an Official Information Act request seeking responses to your district health board survey.

Northland DHB is fully engaged in COVID-19 response/management and vaccination activity. Your request is for a large quantity of information and as a result we are unable to meet the original time frames set out in the Official Information Act as to do so would unreasonably interfere with our ability to provide health services to our community at this time. This necessitates an extension to the time for response; Northland DHB will respond to your request by 11 May 2022.

To assist in preparing our response I would appreciate you sending a Word Version of your survey

You have a right to complain to the Ombudsman about my decision to extend the time for response to your request.

Yours sincerely

[REDACTED]

Dr Nick Chamberlain
Chief Executive

Subject: Re: Letter of extension: District Health Board Survey: Building an agile health care system
Date: Friday, 11 February 2022 at 12:18:18 AM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]
CC: [REDACTED], [REDACTED], [REDACTED]
Attachments: image001.jpg, image002.png, image005.png, DHB Survey Word OIA 2021-17 [10].docx

Kia ora Sophie,

District Health Board Survey: Building an agile health care system

Thank you for letting me know. We think this information is important, so thank you for helping us bring this information together.

Attached is the word document of the survey. This provides an alternative system for completing the survey. If you use this option, we suggest you:

- Use the highlight tool in Word to indicate your answer (see example in question 4 below).
- In regard to questions 12, 15 and 18, please answer by highlighting the relevant box with an **X** (see example in question 12 below).
- In regard to questions 27 to 34 (being E: File uploads), please email any relevant documents directly to survey@mcguinnessinstitute.org. To help us collate the files, please add the name of the DHB to the file title. For example, a file from 'Auckland District Health Board' should ideally become 'ADHB 2022 (question it relates to (e.g. Q30), brief name of document [e.g. FTE nursing plan]); date of document (e.g. 20May2021)'. In this example, the file name should become **ADHB 2022 Q30 FTE nursing plan 20210520**.
- Lastly, please email the completed survey to survey@mcguinnessinstitute.org. Please add the file title and date completed. For example a survey completed on 28 April 2022 should be saved as **ADHB 2022 Final McGuinness Survey 20220428**. We can accept a word document or a pdf.

If you have any further questions please do not hesitate to contact me. My mobile number is 021 781 200; please feel free to text to organise a chat or zoom.

Many thanks,

Wendy

PS: Examples below:

* 4. If you have created an integrated health care strategy on how the health care system in your district will manage COVID-19 and BAU health care services, have you collaborated with other DHBs?

- ☐ Yes, with all DHBs (please advise who is leading this approach in the comment box below).
- ☐ Yes, with neighbouring DHBs (i.e. DHBs that share district boundaries). (Please advise who is leading this approach in the comment box below.)
- ☒ Yes, with a number of DHBs (please advise who is leading this approach in the comment box below).
- ☐ No (please feel free to explain why in the comment box below).
- ☐ If this request is refused under s 18 of the Official Information Act 1982, please explain why in the comment box below.

* 12. Has your management team raised concerns with the Board Members over the supply of any of the following resources in preparation for 2022? Please explain these concerns in detail in the comment box below.



	Yes, it was raised as a significant issue	Yes, it was raised as a minor issue	No, this has not been raised at all	This request is refused under s 18 of the Official Information Act 1982, explain why below.
Nurses	X			
Staff training to manage COVID-19 patients				

Wendy McGuinness

Chief Executive

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

From: [REDACTED]

Date: Thursday, 10 February 2022 at 2:33 PM

To: Wendy McGuinness [REDACTED]

Subject: Letter of extension

Kia ora Wendy,

Please see attached letter of extension regarding your OIA request.

Ngā mihi

[REDACTED]
SLT Administration Support

South Canterbury District Health Board

Private Bag 911, Timaru

Fax [REDACTED] | DDI [REDACTED]

www.scdhb.health.nz



OUR VALUES - A Mātou Uara

ICARE – Kei Te Manaaki Āhau

INTEGRITY – Pono

COLLABORATION - Mahi Tahī

ACCOUNTABILITY – Whaiwhakaaro
RESPECT – Whakaute
EXCELLENCE – Hiraka

###

Statement of confidentiality:

This e-mail message and any accompanying attachments may contain information that is IN-CONFIDENCE and subject to legal and medical privilege.

If you are not the intended recipient, do not read, use, disseminate, distribute or copy this message or attachment.

If you received this email in error, please notify the sender immediately and delete this message.

SOUTH CANTERBURY DISTRICT HEALTH BOARD reserves the right to monitor all email communications through its network. Any views expressed in this message are those of the individual sender, except where, the message states otherwise and the sender is authorised to state them to be the views of any such entity.

###

###

Statement of confidentiality:

This e-mail message and any accompanying attachments may contain information that is IN-CONFIDENCE and subject to legal and medical privilege.

If you are not the intended recipient, do not read, use, disseminate, distribute or copy this message or attachment.

If you received this email in error, please notify the sender immediately and delete this message.

Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system 2332
Date: Tuesday, 1 March 2022 at 9:56:03 AM New Zealand Daylight Time
From: [REDACTED]
To: [REDACTED]
Attachments: image001.png

From: [REDACTED]
Date: Monday, 21 February 2022 at 2:45 PM
To: Wendy McGuinness [REDACTED]
Subject: RE: OIA 2021/17: District Health Board Survey: Building an agile health care system 2332

Dear Wendy,

I refer to your Official Information Act request below, seeking responses to your survey.

We require an extension to **11 May 2022** under sections 15(A) and (B) of the Official Information Act 1982. Your request is for a very large quantity of detailed information and meeting the original time limit would impact our operations, and consultations are also necessary to make a decision on the request.

We will endeavour to respond to some questions earlier if we are able.

You have the right to seek an investigation and review of our decision by the Ombudsman. The Ombudsman's Office can be contacted on 0800 802 602 or on-line at <http://www.ombudsman.parliament.nz/>.

Kind regards,
[REDACTED]

[REDACTED], Privacy Officer
Internal Ext: [REDACTED] | DDI: [REDACTED] | Email: [REDACTED]
Southern District Health Board
Kind – Manaakitanga | Open – Pono | Positive – Whaiwhakaaro | Community - Whanaungatanga
Please note that my usual office hours are Mon 8.45am – 5.00pm, Tues 8.45am – 4.30pm & Thurs 8.45 - 2.15pm

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 14:02
To: Wendy McGuinness [REDACTED]
Cc: Sophie Wells [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

You don't often get email from [REDACTED]. [Learn why this is important](#)

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system

that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

This email or attachments may contain confidential or legally privileged information intended for the sole use of the addressee(s). Any use, redistribution, disclosure, or reproduction of this message, except as intended, is prohibited. If you received this email in error, please notify the sender and remove all copies of the message, including any attachments. Please note, the views expressed in this communication are not necessarily those of the Southern DHB, unless expressly so stated or apparent from the context.

Subject: Re: District Health Board Survey: Building an agile health care system, OIA# 2332
Date: Thursday, 5 May 2022 at 4:08:04 PM New Zealand Standard Time
From: Wendy McGuinness
To: [REDACTED]
CC: [REDACTED]
Attachments: image001.png

No problem [REDACTED]

I have been expecting a delay. Really appreciate the effort!

Thank you, Wendy

From: [REDACTED]
Date: Thursday, 5 May 2022 at 3:36 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: District Health Board Survey: Building an agile health care system, OIA# 2332

Dear Wendy,

Your request OIA #2332 is due on the 11 May 2022, however I wish to extend this to the 10th of June for the following reason, that We require an extension to the response timeframe under section 15A(1)(a) of the Official Information Act, for the reason that the request is for a large quantity of official information or necessitates a search through a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the department.

However, when the information becomes available, I will get it to you on or before the 10th of June,

Kind regards

[REDACTED], OIA Advisor

Internal Ext: [REDACTED] | DDI: [REDACTED] | Email: [REDACTED]

Southern District Health Board

Kind – Manaakitanga | Open – Pono | Positive – Whaiwhakaaro | Community - Whanaungatanga

Please note that my usual office hours are: Mon, Tues, & Thurs 9am – 5.30pm

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 14:02
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

You don't often get email from wmcg@mcguinnessinstitute.org. [Learn why this is important](#)

Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps


The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

This email or attachments may contain confidential or legally privileged information intended for the sole use of the addressee(s). Any use, redistribution, disclosure, or reproduction of this message, except as intended, is prohibited. If you received this email in error, please notify the sender and remove all copies of the message, including any attachments. Please note, the views expressed in this communication are not necessarily those of the Southern DHB, unless expressly so stated or apparent from the context.

Taranaki District Health Board
Private Bag 2016
New Plymouth 4342
New Zealand
Telephone: [REDACTED]
Email: [REDACTED]
www.tdhb.org.nz

Taranaki Base Hospital
Private Bag 2016
New Plymouth 4342
New Zealand
Phone: [REDACTED]

Hāwera Hospital
Post Office Box 98
Hāwera
New Zealand
Phone: [REDACTED]

Stratford Health Centre
Phone: [REDACTED]

**Ōpunakē Medical Centre
(CoastalCare)**
Phone: [REDACTED]

Pātea Health Centre
Phone: [REDACTED]

Waitara Health Centre
Phone: [REDACTED]

Mōkau Health Centre
Phone: [REDACTED]

10 February 2022

Wendy McGuinness
[REDACTED]

Dear Wendy

District Health Board Survey: Building an agile health care system

Further to the above survey received 22 December 2021 and following lengthy consultation between TAS and the District Health Boards (DHB) who have received this, we have been advised by TAS to request a 12 week extension to 11 May 2022; this extension is requested under Sections 15 (a) and (b) of the Official Information Act whereby:

- (a) the request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency, and
- (b) consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

If at all possible, Taranaki DHB will endeavor to respond to some queries earlier.

For ease of completion, it would be appreciated if a Word version of the questions could be received

In accordance with Section 15A Official Information Act 1982 (4) (c) we are required to let you know that you are entitled to make a complaint to the Ombudsman regarding our request for an extension.

Yours sincerely

[REDACTED]

[REDACTED]

Personal Assistant to the Chief Executive



15 February 2022

[REDACTED]
Chief Executive
McGuinness Institute Te Hononga Waka
Level 2, 5 Cable Street
Wellington 6011

Dear Wendy

Official Information Act Request

Thank you for your request for information received by us on 22 December 2022 for Building an agile health care system survey.

Under the Official Information Act 1982, a request for information must be responded to as soon as reasonably practicable and no later than 20 working days after the request is received. Under section 15A of the Act in certain cases this time limit may be extended.

I am writing to inform you that pursuant to section 15A of the Act, Waikato DHB is extending the time it will take to respond to your request. We will now respond to your request by **22 May 2022**. This is because your request is for a large quantity of information and meeting the 20 working day time limit would unreasonably interfere with the operations of Waikato DHB.

You have the right to request the Ombudsman investigate and review the decision to extend the time to respond. The Ombudsman's postal address is:

The Ombudsman
Office of the Ombudsmen
P O Box 10-152
WELLINGTON

Yours sincerely

[REDACTED]

[REDACTED]
Director, Covid Directorate

Subject: FW: OIA 2021/17: District Health Board Survey: Building an agile health care system W22-715
Date: Thursday, 10 February 2022 at 11:45:01 AM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]
Attachments: image001.jpg, image002.png

From: [REDACTED]
Date: Thursday, 10 February 2022 at 9:45 AM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: RE: OIA 2021/17: District Health Board Survey: Building an agile health care system W22-715

Dear Wendy

Official information request W22-715

I refer to your official information request dated 22 December 2021 for Building an agile health care system survey.

Can I please ask for a word version of the survey also.

The Official Information Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 11 May 2022

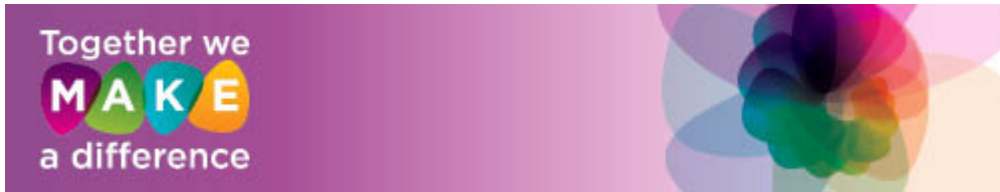
This extension is necessary because your request is for a large quantity of information and meeting the original time limit would unreasonably interfere with our operations / your request necessitates a search through a large quantity of information and meeting the original time limit would unreasonably interfere with our operations / consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact:

Kind regards

[REDACTED] | OIA Coordinator | Wairarapa DHB



We value your feedback – tell us about your healthcare experience.

Email: [REDACTED]

Please consider the environment before printing this email and / or any related attachments

The information contained in this email and any attachments is confidential and may be legally privileged. If you have received this message in error, please notify the sender immediately and remove all copies of the message, including any attachments. Any views or opinions expressed in this email (unless otherwise stated) may not represent those of Wairarapa DHB. Thank you.

From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 PM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

External email - take care with links and attachments

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142
+64 4 499 8888 | www.mcguinnessinstitute.org

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

This email or attachment(s) may contain confidential or legally privileged information intended for the sole use of the addressee(s). Any use, redistribution, disclosure, or reproduction of this message, except as intended, is prohibited. If you received this email in error, please notify the sender and remove all copies of the message, including any attachments. Any views or opinions expressed in this email (unless otherwise stated) may not represent those of the DHB.

Subject: FW: Notification of extension (ref 21226)
Date: Thursday, 10 February 2022 at 11:46:29 AM New Zealand Daylight Time
From: Wendy McGuinness
To: [REDACTED]
Attachments: image001.jpg, image002.png

From: [REDACTED]
Date: Thursday, 10 February 2022 at 10:19 AM
To: Wendy McGuinness [REDACTED]
Cc: [REDACTED]
Subject: Notification of extension (ref 21226)

Hello Wendy

Waitematā DHB's clinicians, managers and staff are concentrating on measures to manage the current COVID-19 outbreak in the region.

Therefore, we have limited capacity to respond to some OIA requests and need to extend the timeframe for providing a response to your request under Sections 15 (a) and (b) of the OIA, whereby:

- (a) the request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency, and
- (b) consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

We will respond to your request by **11 May**. However, we will endeavour to respond to some aspects of your request, where the responses required are brief or already easily accessible, as soon as we are able to. **Can you please provide your survey document in Word format to allow us to more easily respond to your request.**

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that Waitematā DHB supports the open disclosure of information to assist community understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Kind regards,
[REDACTED] I Official Information Act Manager
Communications I Waitematā DHB
Level 2, 15 Shea Terrace, Takapuna
Private Bag 93-503, North Shore 0740
m: [REDACTED]
www.waitematadhb.govt.nz



From: Wendy McGuinness [REDACTED]
Sent: Wednesday, 22 December 2021 2:02 p.m.
To: Wendy McGuinness
Cc: [REDACTED]
Subject: OIA 2021/17: District Health Board Survey: Building an agile health care system

BE CYBER SMART - This email is from an external sender - **Please do not click links or open attachments from unknown sources** - Forward suspicious emails to [REDACTED]

Attention: Chief Executive
District Health Board

Dear Sir/Madam,

OIA 2021/17: District Health Board Survey: Building an agile health care system

We have attached a survey for each District Health Board to complete. Topics include an integrated health care strategy, COVID-19 and future-proofing the health care system. Our aim is to contribute to the development of a health care system that is able to withstand surges of COVID-19 variants, as well as be ready for future pandemics and environmental disasters (e.g. eruptions and earthquakes). To do this, we see this survey as a way to learn more about the issues DHBs currently face and the broader challenges that may exist for the health care system going forward. We see this as a one-off opportunity given the reforms planned in July 2022 to centralise the health care system.

Complete the survey

The link to the survey can be found [here](#).

Given it is the summer break, we have extended the due date to Wednesday 9 February 2022.

A PDF copy of the survey is attached to this letter. Given the survey is an OIA (our reference 2021/17), we acknowledge some specific questions may be 'refused' under s 18 of the Official Information Act 1982. To manage this eventuality, we have allowed for this in the survey question format.

Next steps

The survey results will be written up, along the lines of the Institute's earlier surveys and working papers. Previous examples include: *Survey Insights: An analysis of the 2020 NZNO PPE Survey* (found [here](#)) and *Working Paper 2020/12 - An analysis of the responses to the 'Open Letter to District Health Boards (dated 25 March 2020)'* (found [here](#)). Once complete, the results will be sent to each DHB, the Minister of Health and the Ministry of Health.

We have also attached a pdf of a further OIA to the Ministry of Health, which includes questions on the level of consultation and timeframe of the proposed health system reform in July 2022 (see Questions 12 and 13).

Please do not hesitate to contact me if you have any other observations or ideas to share.

Thank you very much for your effort to date. We appreciate it is a difficult time and that all health care workers have been under enormous pressure. We wish everyone a relaxing summer break, ready for 2022.

Best wishes,



Wendy McGuinness
Chief Executive

Attachment 1: PDF of the survey (but please use the link above for entering your response to the survey).

Attachment 2: PDF of our OIA to MOH (22 December 2021). Our reference 2021/15.

McGuinness Institute Te Hononga Waka

Level 2, 5 Cable Street, Wellington 6011 | PO Box 24-222 Wellington 6142

+64 4 499 8888 | [https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?](https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=www.mcguinnessinstitute.org&umid=391c71f5-e432-4999-ba4c-05642a2c30d5&auth=ae5df323da80597a92aaa0a8b5168c30a6db536c-1219a2a5ac1a39810bffa6a9bcf55c3242ebcc80)

[url=www.mcguinnessinstitute.org&umid=391c71f5-e432-4999-ba4c-](https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=www.mcguinnessinstitute.org&umid=391c71f5-e432-4999-ba4c-05642a2c30d5&auth=ae5df323da80597a92aaa0a8b5168c30a6db536c-1219a2a5ac1a39810bffa6a9bcf55c3242ebcc80)

[05642a2c30d5&auth=ae5df323da80597a92aaa0a8b5168c30a6db536c-1219a2a5ac1a39810bffa6a9bcf55c3242ebcc80](https://smex12-5-en-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=www.mcguinnessinstitute.org&umid=391c71f5-e432-4999-ba4c-05642a2c30d5&auth=ae5df323da80597a92aaa0a8b5168c30a6db536c-1219a2a5ac1a39810bffa6a9bcf55c3242ebcc80)

The McGuinness Institute is a non-partisan think tank working towards a sustainable future, contributing strategic foresight through evidence-based research and policy analysis.

Disclaimer: This email is intended only to be read or used by the addressee. It is confidential and may contain legally privileged information. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone, and you should destroy this message and kindly notify the sender by reply email. Confidentiality and legal privilege are not waived or lost by reason of mistaken delivery to you.

[Legal Disclaimer](#)

10 February 2022

Wendy McGuinness
Chief Executive
McGuinness Institute



Via email: [REDACTED]

100 Heads Road, Private Bag 3003
Whanganui 4540, New Zealand

Tēnā koe Wendy

Official Information Act Request – OIA 14061 DHB Survey: Building An Agile Health Care System

On 22 December 2021, under section 12 of the Official Information Act, you requested the information from Whanganui District Health Board (WDHB) via a survey.

Whanganui District Health Boards response:

The Whanganui District Health Board would like to request an extension of 12 weeks to 11 May 2022 under Section 15 (a) and (b) of the OIA, whereby

- (a) The request is for a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the agency, and
- (b) Consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

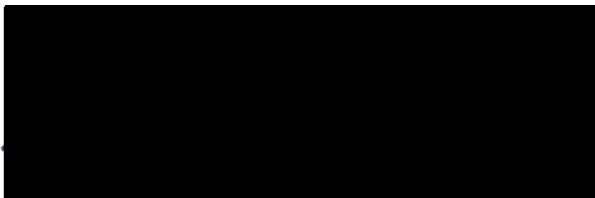
To increase the efficiency of consultation on our response can we please have a word version of the questions.

The Whanganui District Health Board will endeavour to respond to some queries earlier, if possible.

Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: info@ombudsman.parliament.nz or by calling 0800 802 602.

Should you have any further queries about the above information, please contact our OIA co-ordinator Anne Phoenix at anne.phoenix@wdhb.org.nz

Ngā mihi



[REDACTED]
Kaihautū Hauora – Acting Chief Executive
Whanganui District Health Board